

# RADIALl'S QUALITY POLICY



Radiall's strategy is based on three key objectives:

**Customer Satisfaction, Employee Fulfillment, and Business Prosperity.**

The Quality Management System should mobilize the entire staff to achieve these objectives, through:

- An efficient steering of processes to serve internal and external customers.
- A continuous improvement approach toward operational excellence in order to maintain Radiall's quality image at the highest level.
- The implementation of Radiall's four values:
  - **Dare to be audacious** in order to develop an entrepreneurial and innovative culture
  - **Make it simple** to be more agile and aim to always be first
  - **Be genuine** in order to know how to adapt ourselves to change
  - **Grow together** to allow self-fulfillment and contribute to a better world

Compliance with applicable laws and regulations (social, ethical, environment, safety...)

  
**D. BUTTIN**  
Group's Chief Operating Officer

  
**P. SIVADÉ**  
Corporate Quality Director