

RADIALL'S QUALITY POLICY



Radiall's strategy is based on three key objectives:

Customer Satisfaction, Employee Fulfillment, and Business Prosperity.

The Quality Management System should mobilize the entire staff to achieve these objectives, through:

- An efficient steering of processes to serve internal and external customers.
- A continuous improvement approach toward operational excellence in order to maintain Radiall's quality image at the highest level.
- The implementation of Radiall's four values:
 - **Dare to be audacious** in order to develop an entrepreneurial and innovative culture
 - **Make it simple** to be more agile and aim to always be first
 - **Be genuine** in order to know how to adapt ourselves to change
 - **Grow together** to allow self-fulfillment and contribute to a better world

Compliance with applicable laws and regulations (social, ethical, environment, safety...)

A handwritten signature in black ink, appearing to read "L. Kaes".

L. KAES

Chief Operating Officer

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P. SIVADE

Corporate Quality Officer